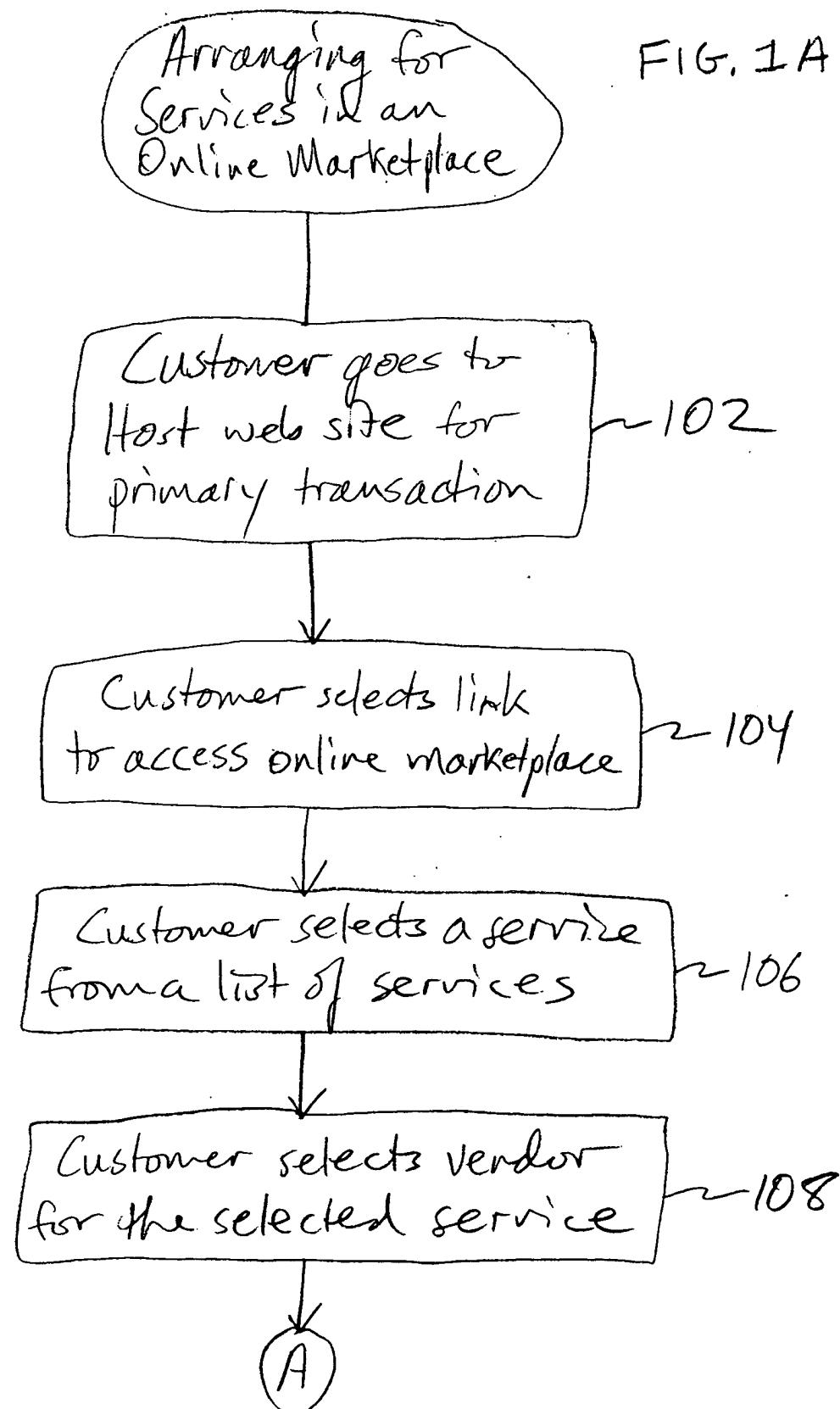


FIG. 1A



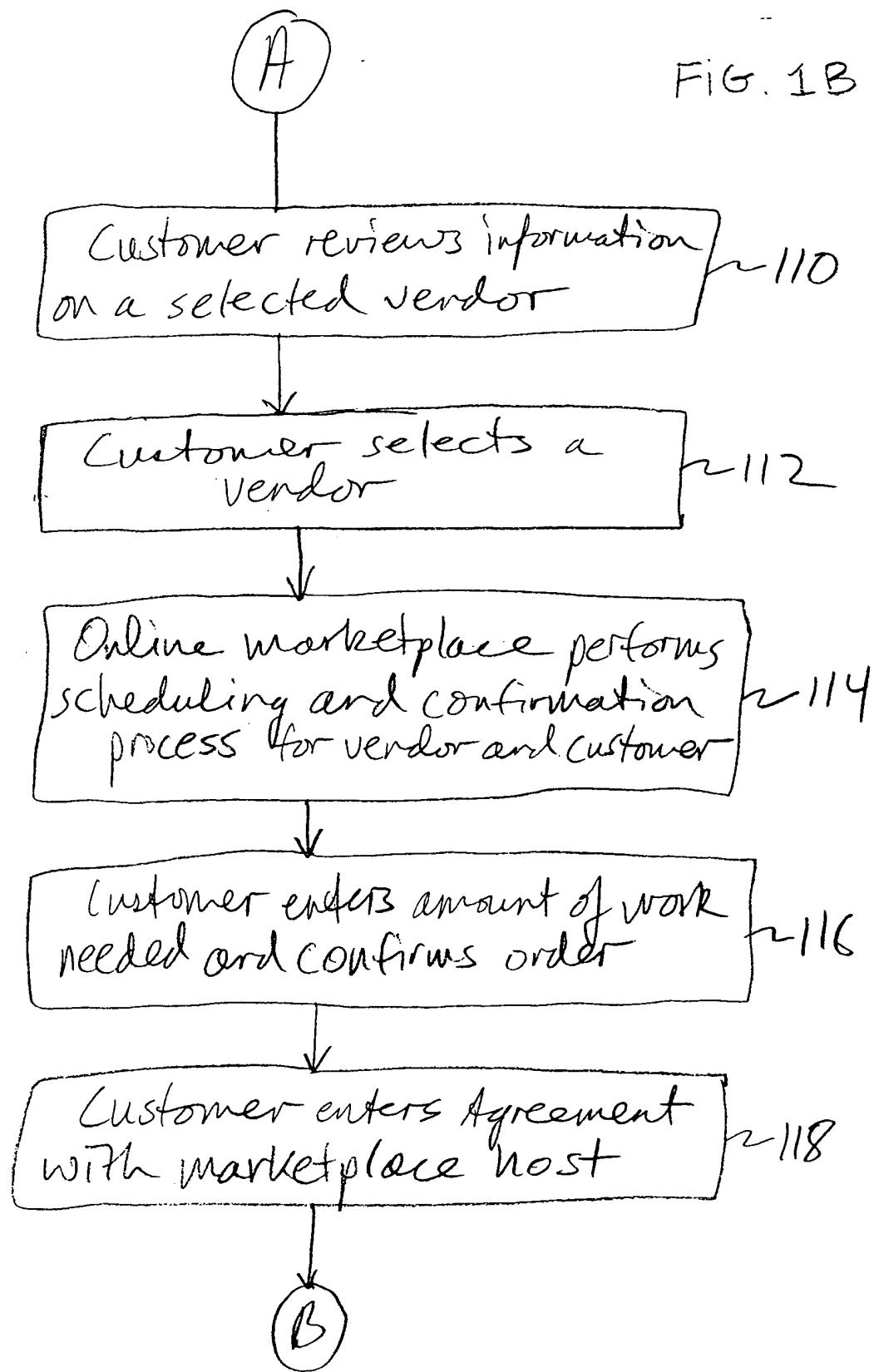
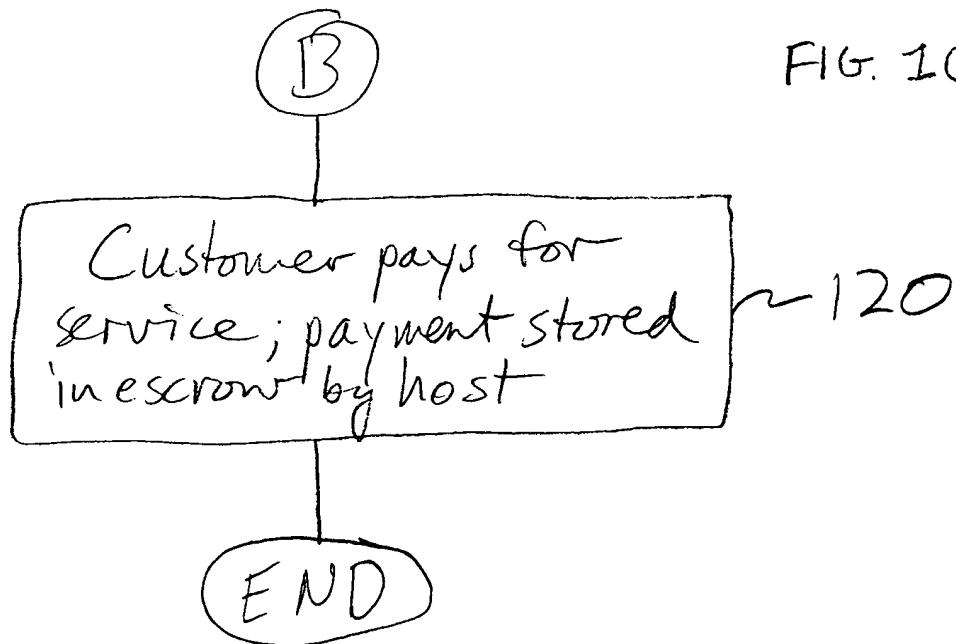
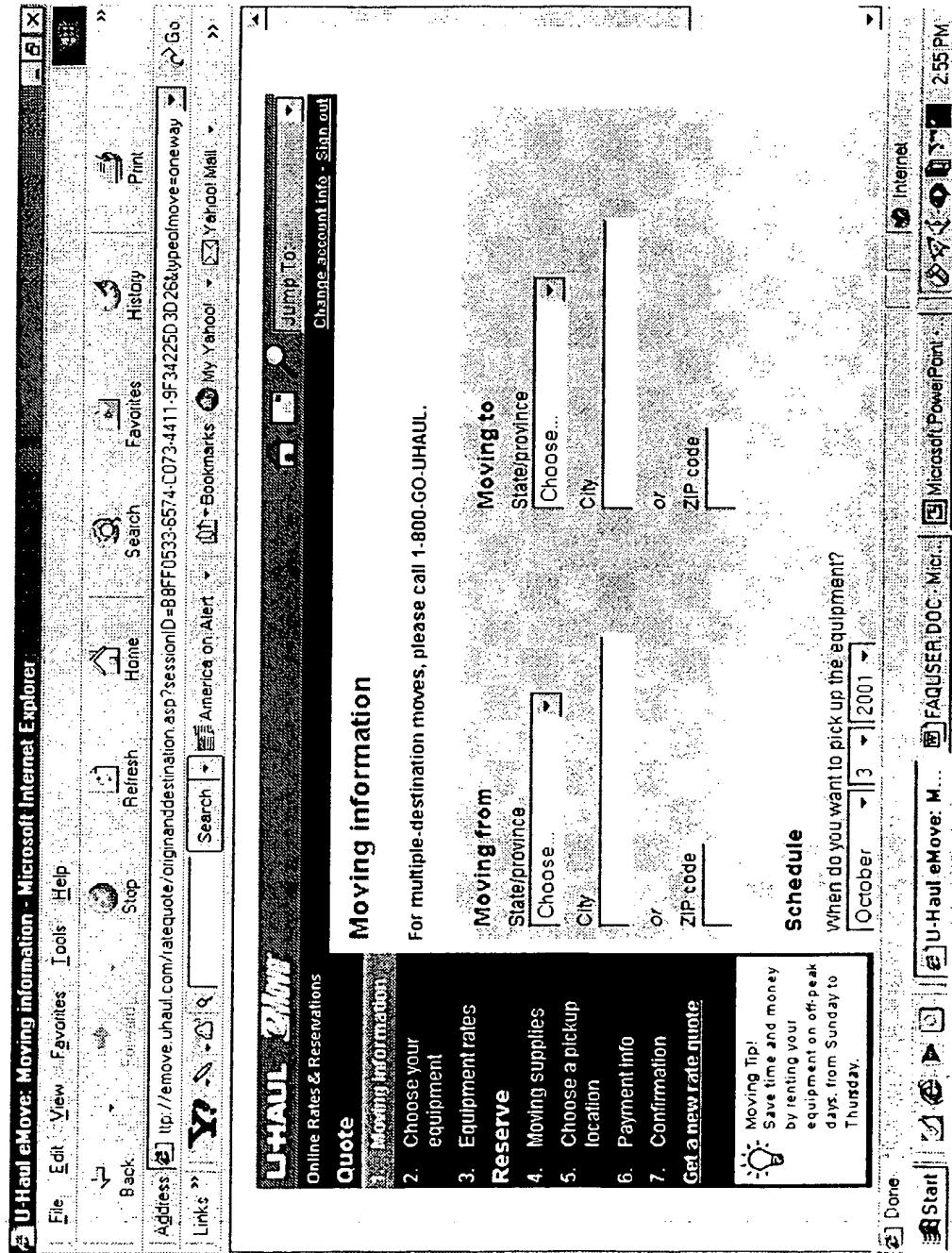


FIG. 1C



卷之三

FIG. 2A



FEB 22 2000

FT6.2B

**U-Haul eMove: Choose your equipment - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Address: <http://www.uhaul.com/lat/quote/equipmentselection.asp?sessionID=B8FF0533-6574-C073-4411-9F34225D3D26&typeofmove=oneway&refnum=22881603>

Links: [YAHOO!](#) [Search](#) [America on Alert](#) [My Yahoo!](#) [Bookmarks](#) [My Yahoo!](#) [Bookmarks](#) [Yahoo! Mail](#)

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Frequently Asked Questions

Choose your equipment

How are you moving?

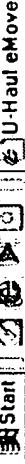
Your vehicle following a U-Haul trailer

U-Haul truck only

U-Haul truck with a U-Haul trailer

Your vehicle towing your vehicle

Internet  2:56 PM

Start   Done 

FAQUSER.DOC Mid.  Microsoft PowerPoint 

F T 6.2C

U-Haul eMove: Equipment Rates - Microsoft Internet Explorer

File Edit Favorites Tools Help

Address: [equite/equipQuote.asp?sessionID=8FF0533-6574-C073-4A11-9F34225D3D26&typeOfMove=oneWay&refnum=22681603&equipMode=tuck](http://equite/equipQuote.asp?sessionID=8FF0533-6574-C073-4A11-9F34225D3D26&typeOfMove=oneWay&refnum=22681603&equipMode=tuck) Go

Links: [U-Haul](#) [Search](#) [Americas on Alert](#) [Bookmarks](#) [My Yahoo!](#) [Yahoo! Mail](#)

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

This quote includes 3 days of use and 507 miles free. Damage waiver protection can be added at the time of pickup.

**Choose your truck:**

**26' truck**  
4+ bedrooms  
Capacity: 1538 cu. ft.  
Inside dimensions: 22'3" x 7'7" x 8'5" (LxWxH)  
[more info...](#)

**24' truck**  
3-4 bedrooms  
Capacity: 1401 cu. ft.  
Inside dimensions: 20'10" x 7'6" x 8'1" (LxWxH)  
[more info...](#)

**17' truck**  
2-3 bedrooms  
Capacity: 849 cu. ft.  
Inside dimensions: 14'1" x 7'7" x 7'2" (LxWxH)  
[more info...](#)

\$175.00

\$153.00

Where is the rest of the equipment?  
The pickup truck and the cargo van are only available for local moves. Some trucks and trailers are not available in Canada. For more info please call 1-800-60-UHAUL.

Frequently Asked Questions

Start Internet

FAQUSE:DOC:Micro... Microsoft PowerPoint... 2:57 PM

F T 6.20

F T 6.20

**U-Haul eMove: Moving supplies - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Address:  Back Stop Refresh Home Search Favorites History Print

Links: [U-Haul](#) [FAQ](#) [User Move](#) [M...](#)  [Search](#) [Email](#) [Bookmark](#) [Yahoo!](#) [Yahoo! Mail](#)

Quote

1. Moving information  
2. Choose your equipment  
3. Equipment rates  
**Reserve**  
4. **Moving supplies**  
5. Choose a pickup location  
6. Payment Info  
7. Confirmation  
Get a new rate quote

**Moving supplies**

We suggest these tools to help make your move easier:

**Furniture Pads**  
Protection that pays for itself  
[Find out more...](#)

**Utility Dolly**  
Your best choice for moving stoves, dryers, boxes and dressers.  
[Find out more...](#)

**Appliance Dolly**  
Tall enough to provide the leverage needed to easily move refrigerators, freezers and washers.  
[Find out more...](#)

**Moving Tip!**  
Based on your equipment choice and our moving experience, we have recommended moving supplies to make your move easier.

Quantity:  @ \$10.00/dozen

**Furniture Dolly**  
Perfection for moving large dressers, wall units, pianos, organs, freezers and more.  
[Find out more...](#)

Quantity:  @ \$7.00

**Appliance Dolly**  
Tall enough to provide the leverage needed to easily move refrigerators, freezers and washers.  
[Find out more...](#)

Quantity:  @ \$100.00

**Continue ➔**

Done Start Internet Help

25/6/2001 2:57 PM

FIT 6.2E

U-Haul eMove: You have a confirmed reservation Microsoft Internet Explorer

Links Favorites Home Search Favourites History Mail Print Discount Stop Refresh Address: https://move.uhaul.com/reserve/summary.asp?sessionID=88F05336574-C0734411-S34225D3D2&itemnum=2197249 Go

U-HAUL eMOVE

Online Rates & Reservations

## After CONFIRMED MOVE reservations

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.

The balance for your rental is due at the time you pick up your equipment.

- If you intend to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment.

Reference #21972429

Moving Information

Prefixed location:  
U-HAUL CENTER DOWNTOWN  
1936 S ARAPAHOE ST  
(213)746-5910

From LOS ANGELES, CA to PHOENIX EAST, AZ  
Pickup date: 07/11/2001

Get a new rate quote  
[Review your rate, rules & reservations](#)

Trucks include 3 days of use and 488 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver protection can be added at the time of pickup.

Frequently Asked Questions

Equipment

Quick Survey  
Take a few seconds to help us make your moving experience easier.

10' truck (includes 3 days of use and 488 miles free, additional miles \$.40) \$353.00

1 utility dolly \$7.00

1 dozen furniture pads \$10.00

Balance due at pickup (not including tax) \$350.00

Moving tip:  
U-Haul offers month of with a co-

Done

NEED HELP LOADING & UNLOADING? Click here.

Start

10:54 AM

202

U-Haul® • 922 E 800 T

F16.3A

2/00

U-Haul® Moving & Storage Centers

You have booked your U-Haul equipment to:  
Move From:

Los Angeles, CA

Your Pickup date is:

August 8, 2001

To:

Phoenix, AZ

Your approximate arrival date is:

August 10, 2001

302

Check help you need in "City 1"?

Loading/Unloading

Packing/Unpacking

Carpet Cleaning

House Cleaning

Yard Work

Painting

Assembly/disassembly

Other (please specify)

Check help you need in "City 2"?

Loading/Unloading

Packing/Unpacking

Carpet Cleaning

House Cleaning

Yard Work

Painting

Assembly/disassembly

Other (please specify)

304

THE TIME IS NOW

FT6.3B

Chris

**Step 2: Review Moving Helpers in each city.**

**Scheduled Pickup**  
Time:

Aug 8, 2001; 8:00 AM  
U-Haul Beverly Hills  
2621, E. Indian School  
Beverly Hills, CA-  
90210

**Scheduled Drop Off:**  
U-Haul Hayden Road  
Scottsdale Road  
Phoenix, AZ-85281

**Size of Truck:**  
14 Footer  
Towing: None

Moving Helpers in	Moving Helpers in
Los Angeles, CA	Phoenix, AZ
308 ✓ ID * <a href="#">Review</a>	✓ ID * <a href="#">Review</a>
1. John's Labor ✓ ID * <a href="#">Review</a> ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets	1. JT Labor Express ✓ ID * <a href="#">Review</a> ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
2. Sam's Moving Help * <a href="#">Review</a> ↗ Yard Cleanup ↗ Housecleaning ↗ Carpets	2. Don's Moving Help ✓ ID * <a href="#">Review</a> ↗ Yard Cleanup ↗ Housecleaning ↗ Carpets
3. Starving Srinivasan ✓ ID * <a href="#">Review</a> ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets	3. Starving Vaughn ✓ ID * <a href="#">Review</a> ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
	↗ Yard Cleanup ↗ Housecleaning ↗ Assembly

✓ ID - *What does this mean?*

✓ ID means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their ID. Click more for details

TRUSTED ZEEBOOT

F15.3C

John

John's Moving & Storage

Step 3: Review each moving help partner

Stats for last 6 months

Userid:	John	Feedback Rating	310
# of yrs on eMove:	2 ~ 312	Feedback Reviews	314 **** See details!
Service Profile			
# of Moves made : 25			
Hourly Rate: \$ 15			
Policy: See detailed Policy			
Availability: Tue – Sun/ 9:00 am – 9:00 pm;			
Not available on Mondays			

316 { Hello, I am John – a student at the Phoenix Community College. I have helped customers move before and enjoy meeting new people. I am a member of the Phoenix Urban League & participate in Youth Soccer. I do everything from packing & loading to yard work & appliance assembly. Read my reviews to learn more about me

318 { Hello, I am John – a student at the Phoenix Community College. I have helped customers move before and enjoy meeting new people. I am a member of the Phoenix Urban League & participate in Youth Soccer. I do everything from packing & loading to yard work & appliance assembly. Read my reviews to learn more about me

Select John's Labor ~ 320

F T G J D

Order

**Step 4: Schedule & Confirmation Process**

Scheduled Pickup Time:	<b>Aug 8, 2001, 8:00 AM</b>	Cancellation Policy: <a href="#">See Cancellation Policy</a>																						
Schedule:	<b>August 2001</b>	<a href="#">Wednesday, August 8, 2001</a>																						
U-Haul Beverly Hills 2621, E. Indian School Beverly Hills, CA- 90210		<table border="1"><tr><td>8:00</td><td>9:00</td><td>10:00</td><td>11:00</td><td>12:00</td><td>1:00</td><td>2:00</td><td>3:00</td><td>4:00</td><td>5:00</td><td>6:00</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>31</td><td>1</td></tr></table>	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	22	23	24	25	26	27	28	29	30	31	1
8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00														
22	23	24	25	26	27	28	29	30	31	1														
<b>Scheduled Drop Off:</b> U-Haul Hayden Road Scottsdale Road Phoenix, AZ-85281																								
Size of Truck: 14 Footer Towing: None																								

~ 322

Time Estimator:

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find our more about moving help estimator tools..

324

You indicated that you need the following help:

→ Loading & Unloading → Carpet Cleaning

Please tell us how many hours of labor you wish to purchase?  hrs

How many "moving help partners" you will need?

CONFIRM

~ 326

U-Haul • 925-221-1111

FT6.4

Customer  
Service

**Step 5: Payment Screen**

**Scheduled Pickup**

Time:

Aug 8, 2001; 8:00 AM

U-Haul Beverly Hills  
2621, E. Indian School  
Beverly Hills, CA  
90210

Thank you for choosing John's Labor. Please verify all information.

Number of Hours Purchased: 8

Type of Moving Help Requested:

↗ Loading & Unloading ↗ Carpet Cleaning

**Total Estimated Cost: \$ 120** ↗ 328

Please enter your Credit Card Information & Expiration Date

Please enter a mobile/pager you can be reached at: \_\_\_\_\_?

Here is your confirmation number: S V 8 3 4 T R ↗ 330

*Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to [customerservice@uhaul.com](mailto:customerservice@uhaul.com)*

Size of Truck:

14 Footer

Towing: None

**Scheduled Drop Off**

U-Haul Hayden Road  
Scottsdale Road  
Phoenix, AZ-85281

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.

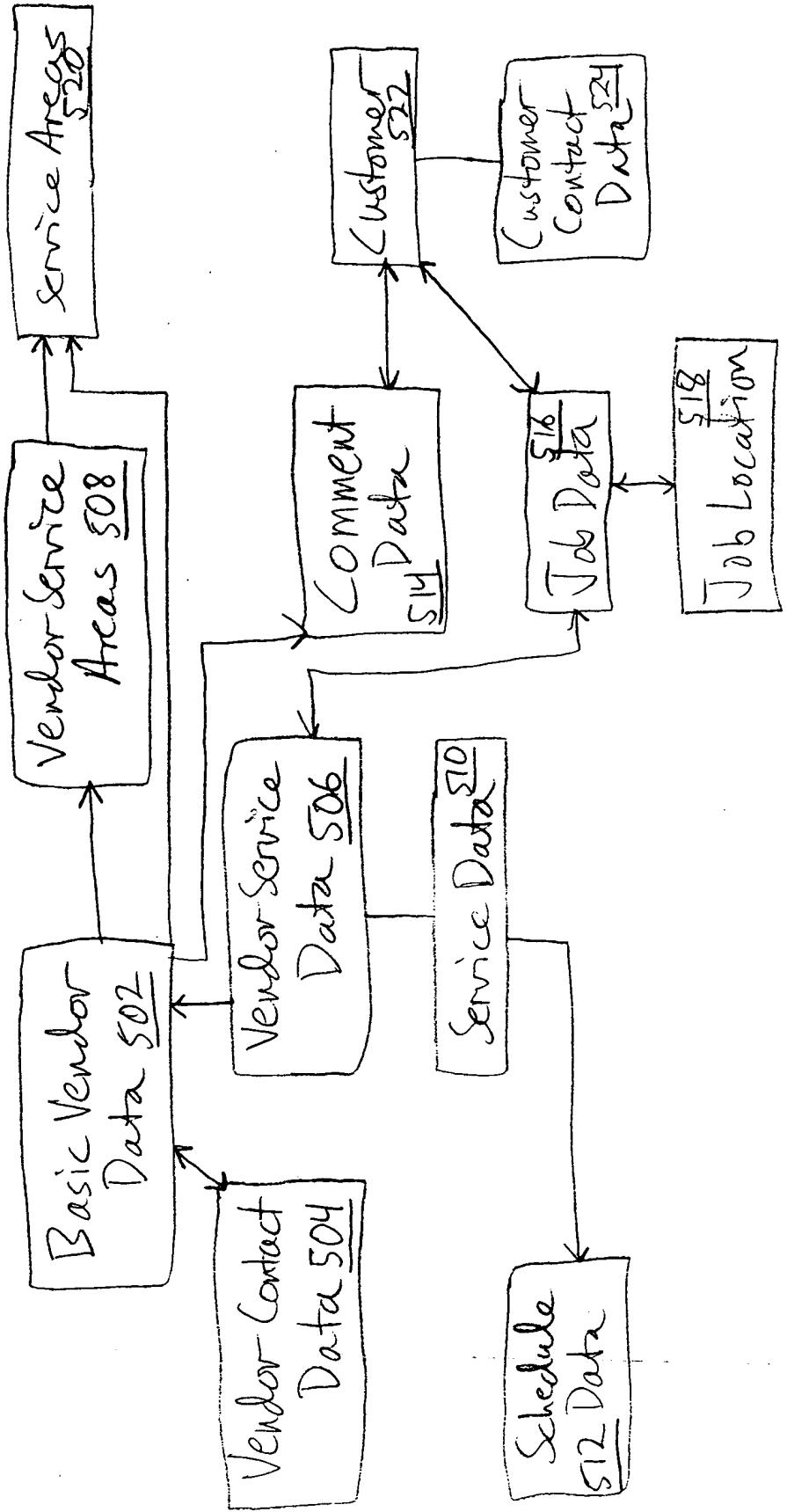


FIG.5

FIG. 6

Online Marketplace Application

